



Profiles of Computer Engineers



Heather Uhring

Software Test Engineer
Expedia.com

Job Description:

Software Test Engineer

Comments:

"I am the first end user, as a tester. And so, if something doesn't make sense, then I'm the one who is going to see it first."

Interview:

"I come into work and I hack away at the product. I use it like a normal user would - anywhere from your mom and dad - to a bunch of college students who want to go on spring break, or anything like at. And I actually go into hotel wizard, and I will go in and I will search in a city on different dates, for say three people for a room and I'll book a room, and make sure that the booking goes through. And that your not over charged, and that we are charging you the correct amount, and that you do indeed get the reservation. And so, that's part of what my job entails.

I also interact with the developers and the program managers and make sure that the developers are fixing the bugs that I tell them about, and that what the program managers have written makes sense to the user. I am the first end user, as a tester. And so, if something doesn't make sense, then I'm the one who is going to see it first, and I'm going to go back and I'm going to talk to the program managers and the developers, and be like 'hey I'm your first user, and I'm confused. And I already know a lot about this product, so we really need to look at that.' So that's another thing that I do."

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